

For Caseworkers & Legal-Aid Staff

RentalFacts.online is a free, public rental-housing information platform. Clients can search rental history before signing a lease, and document housing problems with photos, video, or documents — independent of your office's own case file.

HOW TO USE IT

1

Search first

Look up a property, landlord, or management company before signing a lease.

2

Document the issue

Create a free account and submit a report with photos or documents.

3

Keep working with your office

RentalFacts is a public record, not a substitute for legal advice.

WHY REFER A CLIENT

- Searching and submitting a Basic report are both free — no cost to your client.
- Reports are dated, structured, and independent of any single case file.
- Renters can also find your organization through the RentalFacts tenant-assistance directory.

rentalfacts.online

Search Properties · Report a Rental · Tenant Help